### NOURISH

ICA'S QUARTERLY MAGAZINE





ICA SERVING NEIGHBORS IN NEED





# Table Of Contents

A Message from Dan 💮 🔾 🔾	Иe	ssa	ae	from	Dan		0	0	3
--------------------------	----	-----	----	------	-----	--	---	---	---

Our Team 004

Who We Serve 005

ICA Food Programs 006

Jobs and Housing 008

Financial Summary 009



Page 002 — www.icafoodshelf.org — ICA



## Building Community, To End Food Insecurity

Dear Friends and Supporters of ICA,

Despite the challenges of 2023, marked by inflation and economic uncertainty, ICA was able to respond with essential support and resources to our community members. Your generous contributions played a pivotal role in helping individuals and families overcome significant hurdles such as food insecurity, job loss, and threats of eviction.

Our dedicated philanthropy team worked tirelessly to strengthen new and existing relationships across all sectors of our community to fulfill our mission and our program staff worked to ensure access and delivery of all programs; food, jobs, and housing. ICA understands the central role it plays as a nonprofit leader, which advances the vibrancy that is vital to the health and well-being for all.

As we continue this important work, we invite you to take advantage of a opportunity to participate in a new way through our "Bite Size Event" to take a peek behind the scenes of our operations at ICA's K-Tel location. Sharing stories and seeing the impact ICA is making will hopefully inspire, motivate, and challenge you to share our success with others.

Food insecurity is a pressing issue, as we witness a 30% increase in food shelf visits since 2022, which is currently impacting one in six Minnesotans. Utilizing the strength and commitment of employees and volunteers makes all our work possible. Even in the face of rising inflation, 91% of financial resources are dedicated to our programs.

We made significant strides increasing access to the rising demand for services. We centralized operations, enhanced support for our employees and volunteers, and installed bilingual communication strategies. Additionally, we focused on providing fresh vegetables, meats, and nutritious foods, while taking steps to minimize food waste and loss. With your investments, ICA was able to provide 947,000 meal equivalence (based on 1.2 million pounds of food resources distributed), and provided stable housing for 656 people to remain in their homes in 2023.

Your generosity has been instrumental in providing the means for ICA to be in the position to humbly extend services to countless individuals. We express our deepest gratitude to each one of you and assure you of our heartfelt appreciation.

In gratitude,

Dan Narr

Executive Director





### Uniting Talents,<br/> Empowering Teamwork

### **Staff**

Nasra Ali, Relationship Manager
Ann Beuch, Data Specialist & BRCC Coordinator
Katie Born, Food Logistics/Food Shelf Coordinator
Shirley Buehler, Community Development Coordinator
Jim Burr, Facility Supervisor
Kerri Fischer, Employment Consultant & Housing

Advocacy
Ryan Heglund, Food Rescue Coordinator
Martha Kieley, Volunteer Manager
Dan Koster, School Market/Food Logistics Coordinator
Felicia Massey, Lead Relationship Manager
Daniel Narr, Executive Director
Dominique Pierre-Toussaint, Director of Community

Relations
Scott Searl, Director of Philanthropy
Elaine Sinkala, Relationship Manager
Karen Truex, Bookkeeper/HR
Nina Wagner, Philanthropy and Digital
Communications Manager
Erin Wiedenman, Food Shelf Programs Specialist
Bradley Wittman, Food Logistics Program Coordinator
Kent Wolkow, ICA Market Program Liaison &
Translator

### **Board**

Laura Capaldini
Jillian Gessell
Autumn Huiras
Ryan Johnson, Finance Committee Chair
Kate Nau
Elizabeth Nicol
Gregg Peterson
Janet Polach, Governance Committee Chair
Rodney Provart, Board Chair
Michael Resnick, HR Committee Chair
Tom Sheldon
Candice Wachter



### Who We Serve\*

Oct 2022 - Sept 2023



7,860 Individuals

2,762 Families/ Households

10% 46%

50% 10%

Households Seniors with children (65+)

Visit ICA 3 or fewer times per year

947

New families

in FY2023

### 2,975 Neighbors Served per Month

\*Does not include Holiday Program, NAPS, and Kids' snacks/weekend bags

### Volunteers

Here at ICA we deeply appreciate our volunteers, whose dedication and energy enable us to serve more clients and alleviate hardships. Their tireless efforts not only help us feed our neighbors but also ensure that every individual in our community gets a fair chance at life.

225 Volunteers



21,228
Hours of service





### **FOOD SHELF**

ICA's Food Shelf is a choice-model food shelf, which means we're organized much like a grocery store or local market. Households are able to utilize our food shelf up to two times per month. For those unable to shop, emergency bags containing non-perishable foods are provided.

### ICA provided food for 946,994 meals\*

1,136,393

Pounds of food distributed from ICA to clients 21,453

Food services provided

24 pounds

Avg. amount of food per person, per full food order

\*Does not include Holiday Program, NAPS, and Kids' snacks/weekend bags

### MOBILE FOOD SHELF & HOME DELIVERY

ICA's mobile food shelf delivers food to low-income apartment buildings in our service area, while home delivery is available for neighbors who are unable to come into the food shelf due to disability or medical reasons.

1,558

Mobile food shelf deliveries 735

Home deliveries

443

Neighbors served through mobile delivery 238

Neighbors served through home delivery





### ICA Food Shelf and Markets

### SCHOOL MARKETS AND WEEKEND BAGS

Located within the school premises, the ICA school markets are a convenient and free service designed to offer easy access for parents and guardians. Families are welcome to make an appointment to receive groceries from a fully-stocked food market. For students needing extra food on the weekends, weekend bags containing non-perishable foods are given to teachers for students in need.

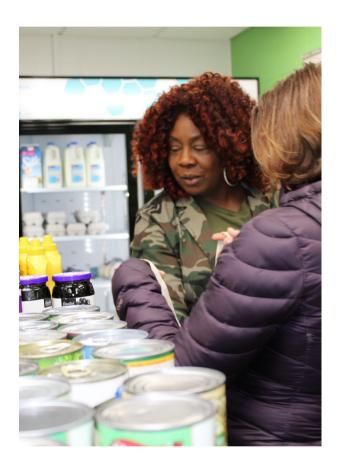
504

102

Services provided through school markets Households served through school markets

661

Weekend bags distributed to students



### ICA Connects with Churches to Help Neighbors in Need

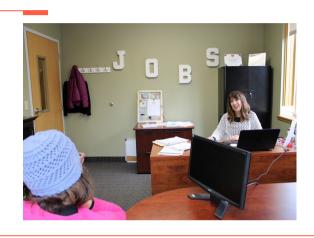
By partnering with ICA, Excelsior United Methodist Church hosts a food shelf staffed by members of the congregation on the second and fourth Wednesdays of every month, from 3-5pm. In 2023, **41,696 pounds of food** were shared with those in need, and **776 services** were provided. It is free and open to the community.

## Jobs and Housing Assistance

### **EMPLOYMENT ASSISTANCE**

At ICA, we offer resume creation, interview skills training, job search assistance, and networking strategies to help individuals find and secure employment.

530 Services provided



### HOUSING STABILITY & HOMELESSNESS PREVENTION

ICA provides financial assistance on a case-by-case basis for rent and utilities, as well as referrals to other area service agencies. This program is aimed at helping people stay in their homes, thereby increasing stability and preventing homelessness. We also provide bus passes and other transportation help to ensure clients have transportation to and from work and medical appointments.

324

Rent & utility services

656

Individuals kept in their homes 802

Individuals helped through financial assistance



"ICA is indeed a food shelf, but we are so much more! Donors are helping care for thousands of families each month at our food shelf, helping us support hundreds of people each year find good stable work, and helping ensure that families can stay in their homes! Gifts to ICA matter to real people, our neighbors who are in need."

#### Scott Searl

ICA Director of Philanthropy

### Financial Summary Oct 2022 - Sept 2023

#### **ASSETS**

**Current Assets** 

\$ 375,653
\$ 13,808
\$ 1,233
\$ 3,752,795
\$ 55,750
\$ 184,884
\$ 32,755
\$ \$ \$ \$

<b>Total Current Assets</b>	\$ 4,416,878
Net Fixed Assets	\$ 269,681
Total Other Assets	\$ 130,113

### TOTAL ASSETS \$ 4,816,672

### **LIABILITIES & NET ASSETS**

#### **Current Liabilities**

Accounts Payable	\$ 33,289
Accrued Wages & Benefits	\$ 61,519
Deferred Event Revenue	\$ 59,736
Refundable Advance	\$ 13,808
Lease Liability, Current	\$ 52,549
Collaborative Arrangements	\$ 1,233
Payable	

Total Current Liabilities	\$	222,134
---------------------------	----	---------

#### **Net Assets**

TOTAL LIABILITIES

Total Net Assets	\$ 4,509,281
With Donor Restrictions	\$ 110,000
Without Donor Restrictions	\$ 4,399,281

TOTAL LIADILITIES	
& NET ASSETS	\$ 4,816,672

We are proud to say that 91% of all of our expenses go directly toward ICA programming to serve our neighbors in need.

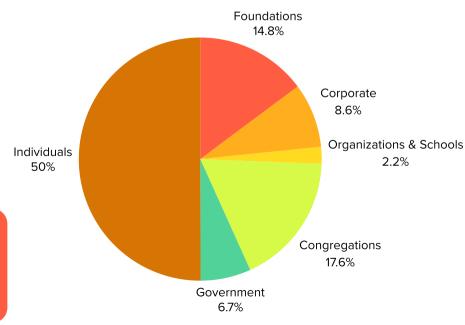
### **REVENUE**

In-kind Contributions	\$ 3,061,077
Individuals	\$ 1,339,046
Foundations	\$ 396,560
Corporations & Business	\$ 228,942
Organizations & Schools	\$ 59,927
Congregations	\$ 472,076
Government	\$ 179,333
TOTAL REVENUE	\$ 5,736,961

#### **EXPENSES**

Program Expenses:	
Food Assistance	\$ 4,420,913
Financial Assistance	\$ 470,885
<b>Employment Assistance</b>	\$ 68,291
Management & General	\$ 155,321
Fundraising & Development	\$ 333,373
TOTAL EXPENSES	\$ 5,448,783

### **Sources of Cash Contributions:**



Page 009 — www.icafoodshelf.org — — www.icafoodshelf.org













₹\_ 952-938-0729

ica@icafoodshelf.org

@icafoodshelf

12990 St. Davids Road Minnetonka, MN 55305 Give Today!

